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IT'S A QUOTE

“One who fears failure limits their activities. Failure is only the opportunity more intelligently to begin again.”

—henry ford

UNION NEWZ

The Union Newz is published monthly by the University of Arizona Student Unions' Marketing Department in the interest of all its employees. Please contact the editor to submit articles, editorials, comments or questions.

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AWARD OF EXCELLENCE

—dan adams

WE OFTEN TALK about how many different colleges and universities have visited the new Student Union Memorial Center and the remodeled Park Student Union. In fact, as I write this for the newsletter, we are in the midst of hosting a conference for the West Region of the National Association of College Auxiliary Services (NACAS). I venture that we have had about 100 institutions of higher education tour our facilities over the past several years; many have visited more than once. Our Unions are viewed as models for their design and our staff is seen as extremely knowledgeable in establishing effective management systems for auxiliary operations and in developing creative student programs through the Center for Student Involvement & Leadership.

At the annual meeting of the Association of College Unions in March, we received yet another honor from a panel of architects who

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Galardon A La Exelencia Por La Facilidad Mejor Diseñada

Hablamos ha menudo de cuantos Colegios y Universidades han visitado el Nuevo centro Conmemorativo de La Union de estudiantes, la recién remodelada Union de Estudiantes de Park. De hecho al momento de escribir ésto para el boletín de noticias, estamos a punto de recibir un grupo de la region Oeste ,miembros de la Asociacion Nacional de Colegios y servicios Auxiliares\En Ingles (NACAS). Yo calculo que cerca de cien instituciones de alta educacion han visitado nuestras instalaciones en los proximos años pasados.Muchos nos han visitado mas de una vez. Nuestras Uniones han sido vistas como modelo de diseño, y nuestros empleados son considerados extremadamente bien entrenados para establecer manejoamiento efectivo y crear sistemas de operaciones auxiliares para los estudiantes por medio de El Centro De Envolvimiento de el Estudiante.

En la reunion annual de la asociacion de la Union de universidades en Marzo, hemos sido presentados, en el año 2005 por un panel de arquitectos que revisaron recientemente nuestro edificio de la Union estudiantil designados para todo el país con el Galardon de la facilidad mejor diseñada. La intencion de este Galardon es reconocer el diseño exelente de centros y facilidades estudiantiles que apoyan campos comunitarios y edificios para el aprendizaje de los estudiantes. Tambien hemos hablado de el bue servicio al cliente y que tan importante es para los estudiantes y el campo comunitario. Este Galardon habla de la cualidad de el diseño de nuestro campo universitario, construido para apoyar el aprendizaje de los estudiantes. Y todo esto es por la atmosfera creada por nuestros empleado. FELICIDADES Por este reconocimiento. ■

BIRTHDAYS

FULL-TIME EMPLOYEES CELEBRATING
THEIR APRIL & MAY
BIRTHDAYS. HAPPY BIRTHDAY!

April

- 1 Elizabeth Freeman
- 3 Longina Bustos
- 4 Gregory Stinnett
- 5 Don Bennett
- 5 Anthony Diaz
- 6 Amporn Gullock
- 6 Hilda Leon
- 6 Kathryn Adams Riester
- 7 Erasmo Valenzuela
- 9 Gloria Fierros
- 14 Kenneth Davis
- 14 Mark McGehee
- 14 Olga Rodriguez
- 16 Willis McQuiry
- 17 Yolanda Canez
- 20 Annette Rivers
- 20 Carol Underwood
- 21 Patricia Lopez
- 25 Saul Rodriguez

May

- 28 Alan Wetzel
- 4 Rebecca Burke
- 4 Kathleen Van Os
- 11 Maria Valdivia
- 16 Simon Sierra
- 16 Horace Tiggs
- 18 Olga Halich
- 19 Christina Lieberman
- 21 Andrew Bliznick
- 26 Germana Helms
- 27 Maria Madril
- 30 Gina Broussard
- 31 Dylan Boswill



WE ALSO WISH A "HAPPY BIRTHDAY"
TO ALL OF OUR STUDENT EMPLOYEES!

EMPLOYEE NEWZ

Fiesta De Sombreros!

Grab your Maracas and your Sombrero and get ready to celebrate our union employees at these upcoming employee recognition events!

Mon, 4/25—Service Awards Banquet

Tue, 4/26, 2-4pm—Employee Reception in the Games Room.

Wed, 4/27, 7-9am—Employee Breakfast in the Cellar.

Thu, 4/28—Dept. Appreciation Day

Fri, 4/29, 7pm—Free movie in Gallagher w/nametag: Spongebob!

Sat, 4/30, 11am-3pm—Spring Picnic & Potluck at Reid Park, Ramada #20

See attached flier for the potluck sign-up, map to the park and how to get ready for a fun Union Fiesta!

Another New Addition

Jon and Erin Levengood have added a baby girl to their family. Brianna Marie was born on March 22, 2005 and came in at 5lbs 7oz and 18" long. Congratulations! Brianna is the 5th baby to join the Union family in 3 months! Who's next?

HR Committee Update

Successful Supervisors Series: 4/24, 3 to 5 pm, Santa Rita Room—Workshop: Supervising Difficult Employees

Presenter: Ms. Liz Clyde-Russo, UA Human Resources

Performance Appraisal Timeline:

4/11: Performance appraisal materials distributed to SUMC departments

5/13: Preliminary meeting with supervisor, update of job description

6/24: Performance review completed and evaluation finalized

ACUI Awards

At the annual ACUI conference in Reno, not only did the Arizona Student Unions win the 2005 Facility Design Award, **Misha Harrison** and **Gina Broussard** each received several "ACUI Steal this Idea" awards for outstanding graphic design and marketing materials.

Best Grilled Cheese Maker

Mike Montrois (PSU Grill) recently got an unexpected surprise when two students presented to him with a trophy inscribed as "The World's Best Grilled Cheese Maker." The thought of students taking the time to have a trophy made is a true compliment to Mike's excellent service and student rapport.



Union Facts & Figures

•In March, 1,133 rooms were booked (1,049 were UA departments/student groups and 84 were off campus groups)

•7,000 hotdogs, 3,000 nachos and over 8,000 bottles of water were sold at the NCAA b-ball tourney at McHale

•162 events took place on the UA mall in March

•Production prepared and Catering served over 1,000 dinners on April 9 at four different campus locations, simultaneously!

•The Union Web site had 275,000 visitors and 3.8 million hits in March

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reviewed recent student union building designs from across the country. The Student Union Memorial Center was presented the **2005 Facility Design Award of Excellence**. The award is intended to recognize "excellence in design of student-centered facilities that support campus community building and student learning." Every employee shares in this honor. We talk often about the importance of developing community through our programs and services. We also talk about good customer service and how important it is to our students and the campus community. This award speaks to the quality of our design; the campus community building and support of student learning is all about the atmosphere that is created mainly by our employees. Congratulations on this national recognition! ■